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Customer Service Division  
705 W. University Avenue  
P. O. Box 4024-C  
Lafayette, LA 70502  
Phone: (337) 291-8280  
Fax: (337) 291-8082

Dear Customer,

Thank you for downloading the Wastewater Adjustment Request form. This form should be used when requesting an adjustment on your wastewater charges portion of your LUS utility bill because of a broken water line, filling of a swimming pool, or any of the other reasons listed on the form. Please complete this form at your earliest convenience and return it to LUS with the required attachments.

This form must be returned to LUS in order for your adjustment to be considered. If you need further assistance, please contact the Customer Service Division at (337) 291-8280.

Sincerely,

Lisa Chiasson  
Customer and Meter Services Supervisor  
Lafayette Utilities System

Attachment

*Improving the way you live.*



## Wastewater Adjustment Request

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

**Please adjust the Wastewater portion of my utility bill. I have placed an "x" next to the applicable reason(s):**

\_\_\_\_\_ Repaired a leak in swimming pool on \_\_\_\_\_  
(mm/dd/yy)

\_\_\_\_\_ Filled swimming pool with approximately \_\_\_\_\_ of water on \_\_\_\_\_  
(gallons) (mm/dd/yy)

\_\_\_\_\_ Repaired a broken water line on \_\_\_\_\_  
(mm/dd/yy)

Location of repair: \_\_\_\_\_

\_\_\_\_\_ Water District North customer billed water consumption of \_\_\_\_\_ for \_\_\_\_\_  
(gallons) (billing period)

\_\_\_\_\_ Other reason(s); please specify: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- Please attach the repair bill or receipt(s) for the materials purchased to complete the repair(s). This information is required and is to be returned along with this request form.

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- Repairs on broken pipes, where the water used went into the LUS sewer system, will not warrant a wastewater adjustment.
- Only one (1) adjustment per year is allowed for filling of a swimming pool.

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